

Insurance and Billing

As a service to our patients, our physicians participate with most major insurance plans and we gladly accept Medicare assignment. For the convenience of our patients, we are pleased to file insurance on your behalf directly to most major insurance carriers. However, in order for us to assist you in seeking reimbursement from your insurance carrier, you must help us by respecting our payment and billing policies.

Please understand that your insurance is a private contract between you and your insurance company. We do not control what dollar amount your insurance company reimburses or what they deem as covered services. Also, your insurance company will only reimburse for services that are covered in your insurance contract, so it is very important for you to understand your insurance plan. It is your responsibility to contact your insurance company when you believe they paid or processed your claim incorrectly. **We will be happy to re-file your claim once you have settled the disagreement with your insurance carrier.**

Please note that insurance is a method of reimbursing the patient for fees paid to the doctor and is not considered a substitute for payment. However, for your convenience, the doctors of Viewmont Eye Associates are participating providers with most major insurance companies. If you are enrolled with a plan that we participate with we will gladly file your insurance carrier for reimbursement. It remains your responsibility to pay any deductible amount, coinsurance, non-covered services or any other balance unpaid by your insurance company.

Viewmont Eye Associates accepts Medicare assignment and is pleased to file your Medicare supplement plan.

In order for us to file claims on your behalf, we must receive a current copy of your insurance card. You are also responsible for securing required referrals or authorization forms from your primary care provider; it is also necessary for you to inform us prior to your examination if you participate in any vision plans.

Please understand that we incur cost when filing patient insurance claims; to control our administrative cost, payment is due when services are rendered.

Please note that we do not dispense contact lenses or glasses unless they are paid in full. For your convenience we accept check, cash, money orders and Mastercard/Visa/Discover/American Express for payments.